

San Francisco SPCA Animal Assisted Therapy

201 Alabama Street, San Francisco, CA 94103 Phone: (415) 554-3060 Fax: (415) 901-6298 AAT@sfspca.org

AAT Volunteer Application

| Date | | | | | |
|------------------------------|-----------------|-----------------------------------|--------------------|--------------|--------------------------|
| Name | | Email | Address | | |
| Mailing Addre | ess | City | | _ State | Zip |
| Phone Number | er | | | | |
| Occupation _ | | Emp | oloyer | | |
| How did you f | ind out about | the volunteer program? | | | |
| Are you at lea | ast 18 years o | f age? (must be 18 or | over to volunteer | ·) | |
| Please descri | be your availa | ability for volunteering (weekend | ds, weekdays, an | nount of tin | ne, etc.) |
| | | | | | |
| Please Provid | le Your Califo | rnia Driver's License # or Califo | rnia ID # | | - |
| You must att | ach a photod | copy of your photo ID to this a | application in or | der to reg | jister for training. |
| | | | | | |
| Are you interection choices) | ested in learni | ng more about volunteering in c | other areas within | the SFSF | PCA? (Please circle your |
| Shelter | Foster | Community Medicine | Communi | ity Cats | Administrative |
| Emergency C | Contact: | | | | |
| Name | | Rel | ationship | | |
| Home Phone | | Wo | rk Phone | | |
| Home Addres | SS | City | | State _ | Zip |

Thank you for your interest in volunteering with the San Francisco SPCA!

Please read each portion of the following application and answer all questions completely. We designed the application to tell us more about you, and we hope it will also help you understand what it means to be an AAT volunteer. Please be sure to complete the handling questionnaire and sign all waivers and the confidentiality agreement. Otherwise, we cannot process your application.

We are thrilled that you have an interest in Animal Assisted Therapy! We also recognize that you have a number of volunteer opportunities available to you in our bustling city. What follows is additional information to help you begin to gauge whether our programs will be the right volunteer opportunity for you. We hope that you will attend an orientation in the near future to learn more about training and testing for your pet, our facilities, and the joy of sharing your pet with others.

First, answers to a few commonly asked questions:

- Q. Can I visit a certain facility or type of people? A. AAT seeks volunteers with a commitment to serve <u>all</u> members of the San Francisco community, regardless of age or diagnosis. While we understand a strong desire to work with a specific population (such as children) and may take that into account when scheduling visits, we expect incoming volunteers to enthusiastically share the love of their pets with any and all of the clients in our contact facilities. If your desire to work with a certain group precludes flexibility in service, then it may be more rewarding for you to seek volunteer opportunities working explicitly with that population. We appreciate your honest assessment of your goals and needs in volunteering and respect that our programs might not be the best fit for everyone.
- Q. What do I need to do to participate in the Puppy Dog Tales (PDT) Reading Program? A. Before a volunteer team can join the PDT Program, we require that they serve at least one quarter in the general AAT Program (i.e., visiting our regular facilities) and complete additional training and testing.
- Q. Once my pet and I complete AAT training, will my pet be certified to accompany me to work or public places?

 A. No. Our training programs qualify our volunteer teams to participate in our program only. Our insurance only covers teams when visiting facilities that are working cooperatively with the SF SPCA, with a designated contact present, as scheduled through the AAT department.

Thank you for your interest in our programs. We hope that you will find your experiences with us fulfilling for both you and your pet!

| Please explain your interest in volunteering with the SF SPCA's Animal Assisted Therapy Program. |
|--|
| |
| |
| Describe any experience you have had working in mental or physical healthcare facilities. |
| |
| |
| In the space below tell us about other volunteer work have you done. |
| |
| |

Handling Questionnaire

Animal Assisted Therapy (AAT) is looking for confident, sociable, well-mannered, well-groomed, and healthy pets for its therapy programs. We are looking for a range of personalities, from playful, doing tricks, to sedate, and sitting for affection, but all animals must be friendly, solicitous, and non-aggressive.

Please note the following restrictions for participating in the San Francisco SPCA AAT program:

- AS IT IS PART OF OUR MISSION AT THE SF SPCA TO REDUCE THE NUMBER OF UNWANTED COMPANION ANIMALS, PETS REPRESENTING OUR ORGANIZATION ON AAT VISITS MUST BE SURGICALLY ALTERED (SPAYED/NEUTERED) UNLESS A LICENSED VETERINARIAN DEEMS THE PET MEDICALLY INELIGIBLE FOR SURGERY.
- 2. Pets must have been in the household, and under the care, of the handler for a minimum of 6 months and must be at least 1 year of age
- 3. Dogs and cats must be current on vaccinations and have recent negative fecal results. Handlers must submit veterinary certification annually to remain eligible for visits.
- 4. Visits to some facilities (esp. children, severely emotionally troubled youth, transitional housing, emergency family housing and youth shelters) require additional training and commitments on the part of the team.
- 5. Admission to the Dog Reading Program is contingent upon the pet receiving Canine Good Citizen Certification (CGC), and the handler successfully completing the Reading Workshop.
- 6. Wag Brigade, our partnership with SFO is a specialty program that requires six months in the general program before applying. That said; let us know ASAP if you are interested in visiting SFO.

Pet Information

| 1. | 1. Pet Name: | |
|----|-------------------|--|
| 2 | 2. Species/Breed: | |

- 3. Age:
- 4. Is your pet spayed/neutered?
- 5. How long have you cared for your pet?
- 6. How did you obtain the pet? If your pet came from a rescue organization, please give the name.
- 7. What formal training, if any, has your pet completed?
- 8. Describe the experience your pet has had with children. (use back of page if necessary)
- 9. List the steps you have taken to socialize your pet and places your pet accompanies you. (use back of page if necessary)
- 10. What type of gear do you use when walking your pet? Be specific about collar/leash types.

Please read carefully and sign the following General Volunteer Agreement, General Waiver and Release, Confidentiality Agreement, and Waiver of State Compensation Benefits.

General Volunteer Agreement

All of us at the San Francisco SPCA (SF SPCA) are deeply grateful for the vital services contributed by our caring volunteers. Our Volunteer Program has become an important and integral part of the Society. On behalf of the animals that you help every day, thank you for contributing your precious time and energy, and for helping us be an organization of which we can all be truly proud.

In signing below, I understand and agree to the following:

- 1. I authorize the San Francisco SPCA to seek emergency medical treatment for me and/or my pet in case of accident, injury or illness.
- 2. I agree to abide by the policies and procedures presented to me at the volunteer orientation and training meetings and to follow the instructions of AAT program staff.
- 3. I agree to support the mission of the program: to bring the benefits of animal companionship to a wide range of populations within our community. To support that mission, I am willing and able to conduct visits at any facility served by the AAT program, including those that serve populations with psychiatric, physical, or developmental disabilities.
- 4. I will take ideas, constructive comments, suggestions and criticisms directly to the program leader and agree to supervision by the program leader.
- 5. If communication problems develop between employees and me, as a volunteer I will report these to the program leader as soon as possible.
- 6. I understand that San Francisco SPCA records regarding previous and new owners are to be kept confidential.
- 7. I understand that because I may handle animals, that it is important to discuss the animal-related vaccinations with my physician and to provide the San Francisco SPCA with up-to-date health information for my pet annually.
- 8. I understand that if I am injured while acting as an unpaid member of the volunteer staff, that the California State Worker's Compensation Law does not cover me.
- 9. The San Francisco SPCA has my permission to use any and all photographs taken of me to promote society services and programs or to publicize any event. I understand that all prints and negatives become sole property of the SF SPCA and may be used without payment or prior notification.

| Printed Name | Signature | Date |
|--------------|-----------|------|

General Waiver and Release Form

I, the undersigned, agree to release, discharge, indemnify and hold harmless the SF SPCA, its officers, directors, and employees for any and all claims, demands, losses, costs, liabilities, settlement agreements, damages, expenses and suits at law or in equity to my personal property that arise out of my performing services for the SF SPCA, it officers, directors or employees.

I recognize that in handling animals while performing services for the SF SPCA, there is a risk of injury including, but not limited to, personal physical harm and harm to my pet. On behalf of myself, my heirs, assignees, guardians, and personal and legal representatives and executors, I hereby release, discharge, indemnify and hold harmless The SF SPCA, its officers, directors and employees for any and all claims, demands, losses, costs, liabilities, settlement agreements, damages, and expenses connected with my services to the SF SPCA or my Volunteer Agreement whether caused directly or indirectly by any negligence (active or passive) attributable to the SF SPCA, its officers, directors, or employees.

In connection with this release, I expressly waive the provisions of the California Civil Code, section 1542, which provides as follows:

A general release does not extend to claims which the creditor does not know or suspect to exist in his favor at the time or executing the release, which if known to him or her must have materially affected his settlement with the debtor.

I understand that public relations are an important part of volunteering at the SF SPCA. I therefore agree on behalf of myself, my heirs, assignees, guardians, and personal and legal representatives and executors to allow The SF SPCA to use any photographs and images taken of me in the Society's public relations efforts and without payment. The SF SPCA will use reasonable efforts to notify me, but such notification is not an expressed or implied condition to the release of photographs or images for public relations purposes.

| Printed Name | Signature | Date | |
|-----------------------------|---|--------------|-----------|
| | | | |
| Agreement and Release and V | Vaiver and that I agree and will comply | / with same. | J |
| 9 | ad and fully understand the terms a | 3 | ing volun |

Confidentiality Agreement

As a volunteer of the San Francisco SPCA, you have both a legal and ethical responsibility to protect the privacy of patients. All information that you see or hear regarding patients, directly or indirectly, is completely confidential and must not be discussed or released in any form, except when required in the performance of your duties. If you have access to employee information, we expect you to treat such information in the same confidential manner as patient information.

Unauthorized disclosure of medical information is also criminally punishable as a misdemeanor. The mere acknowledgment that a patient receives treatment for HIV disease, psychiatric disorders, drug abuse or alcohol abuse may expose you and the Medical Center to both substantial fines and liability to the patient.

If you are undure about the appropriate action concerning confidentiality, each advice from the volunteer

| department staff or your department sup I understand and agree that in the performation, employee information and any violation of confidentiality may resultiability for civil damages. | pervisor. ormance of my duties at all SF SPCA financial information in confidence a | A AAT Facilities, I must hold patient s outlined above. I understand that |
|---|--|--|
| Printed Name | Signature | |
| Under our Workers' Compensation po therefore ineligible for Workers' Compet for the SF SPCA. However, because of insurance policy that provides limited co the Society. The SF SPCA strongly reco | nsation coverage for injuries that migour volunteers are so important to uverage for injuries that were sustaine | classified as "employees" and are ght be sustained while volunteering us, we have an alternative medical while a volunteer was working for |
| If a volunteer is injured performing an SI soon as possible following the injury, what to file a claim, the San Francisco SPCA insurance company can start the claim and the benefit denied. | F SPCA volunteer job, an SF SPCA leads to hether or not the volunteer intends to must be notified in writing within 10 | Injury Report must be completed as o file a claim. If a volunteer intends days of the injury so the Society's |
| By signing below, I attest to having read | l, understood and agreed to the Wai | ver of State Compensation Benefit: |
| | | |

Signature

Date

Printed Name

AAT Volunteer Agreement

In signing below, I understand and agree to the following:

- 1. I authorize The San Francisco SPCA to seek emergency medical treatment for me and/or my pet in case of accident, injury or illness.
- I agree to abide by the policies and procedures presented to me at the AAT Orientation and AAT
 Training (including PDT Training), and through the AAT Materials. I further agree to follow the
 instructions of AAT Program staff, including the AAT Dog Trainer, and adhere to all AAT facility policies
 communicated to me by facility personnel during visits.
- 3. I agree to support the mission of the AAT Programs: to bring the benefits of animal companionship to a wide range of populations within our community. To support that mission, I am willing and able to conduct visits at any facility served by the AAT programs, including those that serve populations with psychiatric, physical, or developmental disabilities.
- 4. I will take ideas, constructive comments, suggestions and criticisms directly to AAT Staff.
- 5. If communication problems develop between facility personnel and me, I will report these to AAT Staff as soon as possible.
- 6. I understand that I have an obligation to keep my pet healthy in order to ensure the safety of the clients we serve. I agree to provide The San Francisco SPCA with up-to-date health information for my pet on an annual basis. Should health concerns arise, I agree to keep AAT Staff informed.
- 7. I understand that AAT Training for pets does not end with graduation. I agree to reinforce behaviors in my pet that are conducive to visitation, and will alert the AAT Dog Trainer if my pet exhibits behavior that could compromise the safety of our clients. I am aware that in order to ensure best practices, a member of the AAT Team may join me for a visit at any time. I agree to respect the final decision on pets meeting the necessary criteria for visitation, which rests with our certified AAT Dog Trainer. I understand that if my pet falls below behavior criteria I will not be able to engage in visitation with him or her, but other opportunities may exist in the AAT department or greater Society.
- 8. I understand that if I am injured while acting as an unpaid member of the volunteer staff, that the California State Worker's Compensation Law does not cover me.
- 9. The San Francisco SPCA has my permission to use any and all photographs and video taken of me while I am serving in my capacity as a volunteer to promote Society services and programs or to publicize any event. I understand that all prints and negatives taken by the staff of the SFSPCA become sole property of The SFSPCA and may be used without payment or prior notification.
- 10. I understand that I am obliged to respond to information requests (including scheduling forms) promptly, to communicate with all SFSPCA staff, AAT contacts, and AAT clients courteously, and to uphold the AAT confidentiality agreement.

| Signature | Date |
|-----------------|------|
| Drinte d Nove e | |
| Printed Name | |