



舊金山 SPCA 絕育 診所地址在 Leanne Roberts Animal Care Center 201 Alabama Street. 免費停車場入口在 Alabama Street.

手術前禁食: 所有十六週以上寵物必須在手術前一天晚上十一點三十分後把食物拿走. 可以喝水. 寵物小於十六週不需要禁食.

在診所登記: 請允許三十分到四十五分鐘辦理登記手續程序, 包括你在現場的獸醫檢查. 獸醫會檢查疫苗和醫療記錄, 或其他你所關心的**手術**問題. 請提醒我們任何關於你的寵物的健康狀況, 或任何服用藥物.

- **狗**報到時間是**七點四十五分直到八點三十分**. 狗必須使用狗帶. 建議在早上帶你的寵物到外邊活動及去便溺. 假如你的狗對於人或其他狗和貓會有攻擊性行為, 害怕陌生人, 或從來沒有去過獸醫診所, 請提醒我們, 我們會設法讓你的寵物在無壓力下接受檢查.
- **貓**報到時間是**八點三十分直到九點**. 為你的貓的安全, 必須使用寵物箱或籠. 如果沒有請通知我們.

手術後釋放: 所有寵物釋放時間是**五點鐘**. 請允許三十到四十分鐘給我們的員工講解絕育手術後須知和**在家注意事項**. 我們沒有提供寵物留宿服務. 如果你不能在五點鐘到達, 請盡早通知我們, 或在登記時告訴我們. 另一邊醫院或可提供留宿服務及會另外收費, 但必須預先安排. 如果不能準時接走寵物, 絕育 診所所有可能收取\$65 留宿服務費用. 其他額外服務將會另外收費.

取消政策: 須**四十八小時前通知取消預約或更改時間**. 不會接受電子郵件. 否則我們將會收取\$50 預約登記失誤費. 請於八點到六點每週七天致電 (415)554-3030 與我們通話.

疫苗建議: 我們**強烈建議**所有寵物應該正確注射疫苗預防感染. 請預先與你的獸醫商討有關信息. 如果沒有接受疫苗或疫苗到期請在登記時通知我們.

預計收費: 所有收費必須在登記時預先支付. 這項收費是基於個人或家庭的經濟狀況而定, 及必須提供收入證明. 我們接受現金, 支票及所有信用卡.

紋身標記: 你的寵物將會有一個細小的紋身**在手術位置附近**. 如果你的寵物走失而被送到動物收容所, 紋身將會證明寵物已經接受絕育手術, 及避免你的寵物再次接受手術.

另外收費: 你的寵物會接受免費剪甲服務. 我們亦會建議你的寵物接受晶片植入, 只須\$25. 如果有任何問題可以在登記時與我們商量.

The SF SPCA Spay/Neuter Clinic is located in the Leanne Roberts Animal Care Center at 201 Alabama Street. Free client parking is available in the parking lot on Alabama Street.

FASTING: All animals over 16 weeks of age must have their food taken away after 11:30 pm the night before surgery. Water is okay. Animals under 16 weeks of age should NOT be fasted.

ADMISSIONS: Please allow 30 to 45 minutes for the drop-off and registration process, which includes a veterinary exam for which you must be present. The veterinarian will review your pet's brief medical history, and address any questions or concerns you may have about the procedure. Please alert us if your pet has any current medical conditions or if she/he is on any current medication.

- **DOGS** are admitted between **7:45am and 8:30am**. Dogs must be on a leash. Please be sure to walk your dog in the morning before admission to encourage elimination. Please alert us if you have concerns about your dog's behavior (eg. aggressive towards dogs, cats or humans; afraid of strangers; never been to a vet); we will strive to make the experience as stress-free as possible for your pet.
- **CATS** are admitted between **8:30am and 9:00am**. For your cat's own safety, she/he **MUST** be confined to a carrier or crate. Please let us know if you do not have a carrier.

RELEASES: **Pick up time for all animals is 5pm.** Please allow 30 to 45 minutes so that our staff may review important post-operative home-care with you. We do not board patients at the spay/neuter clinic. If you are unable to make the 5 pm pick up time, please let us know as soon as possible, preferably at check-in. Boarding is available at our hospital for a fee, but arrangements must be made ahead of time. There may be a \$65 late fee if your pet is left overnight at the Spay Neuter clinic. Extra fees may be applied if additional care or special handling is required.

CANCELLATION POLICY: Forty eight (48) hours notice is required if you need to cancel or reschedule an appointment. Cancellation and rescheduling requests are not accepted via email. You may be charged a fee of \$50.00 for a missed appointment. **Hours: 8:00 a.m. - 6:00p.m. 7 days a week. Call: (415) 554-3030.**

Vaccination Recommendations: We **STRONGLY** recommend your pet be properly immunized for his/her own protection. Please discuss appropriate vaccinations with your regular veterinarian ahead of time. Let us know at check-in your pet is not up to date, has never been vaccinated, or if you think he or she may be due for vaccines.

Estimate of Fees: All fees must be paid at the time of admission. The estimated cost of your pet's surgery is \$ _____. This estimate is based on information provided at the time surgery was scheduled. To be eligible for our sliding scale, you must provide proof of income at admission. We accept cash, checks, and Visa, Master Card, Discover, and American Express.

Tattoo: Your pet will have a small tattoo applied to either side of their incision or on the abdomen. If your pet becomes lost and somehow ends up in a shelter, a tattoo helps identify your pet as an altered animal, and will prevent him/her from undergoing surgery for a second time.

Extra Services: Your pet will be given a complimentary nail trim at the time of surgery. If your pet does not already have one, we recommend implanting a microchip for \$25. We are happy to discuss microchips at check-in.